



Leicester  
City Council

## **MEETING OF THE ADULT SOCIAL CARE SCRUTINY COMMISSION**

**DATE: THURSDAY, 12 MARCH 2026**

**TIME: 5:30 pm**

**PLACE: Meeting Room G.01, Ground Floor, City Hall, 115 Charles Street, Leicester, LE1 1FZ**

### **Members of the Committee**

Councillor March (Chair)

Councillor Cole (Vice-Chair)

Councillors Batool, Joannou, Kaur Saini, Orton, Russell and Sahu

Members of the Committee are invited to attend the above meeting to consider the items of business listed overleaf.

For Monitoring Officer

#### **Officer contacts:**

Julie Bryant [Julie.bryant@leicester.gov.uk](mailto:Julie.bryant@leicester.gov.uk) and Katie Jordan

[Katie.jordan@leicester.gov.uk](mailto:Katie.jordan@leicester.gov.uk)

or E-mail: [Governance@leicester.gov.uk](mailto:Governance@leicester.gov.uk)

Address: Leicester City Council, City Hall, 115 Charles Street, Leicester, LE1 1FZ

## Information for members of the public

### Attending meetings and access to information

You have the right to attend formal meetings such as full Council, committee meetings, City Mayor & Executive Public Briefing and Scrutiny Commissions and see copies of agendas and minutes. On occasion however, meetings may, for reasons set out in law, need to consider some items in private.

Dates of meetings and copies of public agendas and minutes are available on the Council's website at [www.cabinet.leicester.gov.uk](http://www.cabinet.leicester.gov.uk), from the Council's Customer Service Centre or by contacting us using the details below.

### Making meetings accessible to all

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If you intend to film or make an audio recording of a meeting you are asked to notify the relevant Governance Services Officer in advance of the meeting to ensure that participants can be notified in advance and consideration given to practicalities such as allocating appropriate space in the public gallery etc.

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- ✓ to respect the right of others to view and hear debates without interruption;
- ✓ to ensure that the sound on any device is fully muted and intrusive lighting avoided;
- ✓ where filming, to only focus on those people actively participating in the meeting;
- ✓ where filming, to (via the Chair of the meeting) ensure that those present are aware that they may be filmed and respect any requests to not be filmed.

### Further information

If you have any queries about any of the above or the business to be discussed, please contact:

**Julie Bryant** [Julie.bryant@leicester.gov.uk](mailto:Julie.bryant@leicester.gov.uk) and **Katie Jordan**

[Katie.jordan@leicester.gov.uk](mailto:Katie.jordan@leicester.gov.uk)

or E-mail: [Governance@leicester.gov.uk](mailto:Governance@leicester.gov.uk)

**Address: Leicester City Council, City Hall, 115 Charles Street, Leicester, LE1 1FZ**

For Press Enquiries - please phone the **Communications Unit on 0116 454 4151**.

## **PUBLIC SESSION**

### **AGENDA**

#### **FIRE / EMERGENCY EVACUATION**

If the emergency alarm sounds, you must evacuate the building immediately by the nearest available fire exit and proceed to the area outside the Ramada Encore Hotel on Charles Street as directed by Democratic Services staff. Further instructions will then be given.

#### **1. WELCOME AND APOLOGIES FOR ABSENCE**

To issue a welcome to those present, and to confirm if there are any apologies for absence.

#### **2. DECLARATIONS OF INTERESTS**

Members will be asked to declare any interests they may have in the business to be discussed.

#### **3. MINUTES OF THE PREVIOUS MEETING**

**Appendix A**

The minutes of the meeting of the Adult Social Care Scrutiny Commission held on Thursday 15<sup>th</sup> January have been circulated, and Members will be asked to confirm them as a correct record.

#### **4. CHAIRS ANNOUNCEMENTS**

The Chair is invited to make any announcements as they see fit.

#### **5. QUESTIONS, REPRESENTATIONS AND STATEMENTS OF CASE**

Any questions, representations and statements of case submitted in accordance with the Council's procedures will be reported.

## **6. PETITIONS**

Any petitions received in accordance with Council procedures will be reported.

## **7. LEICESTER CITY COUNCIL REABLEMENT SERVICE: [Appendix B](#) CARE QUALITY COMMISSION INSPECTION**

The Strategic Director of Social Care and Education submits a report providing the Adult Social Care Scrutiny Commission with the Care Quality Commission's inspection report of the Leicester City Council Reablement Service.

## **8. SOCIAL ISOLATION AND LONELINESS [Appendix C](#)**

The Director for Adult Social Care and Commissioning submits a report providing an overview of the approaches that the Department utilises to support people so that they are less likely to be lonely or isolated.

## **9. EQUALITY AND DIVERSITY DEVELOPMENT [Appendix D](#)**

The Strategic Director for Social Care and Education submits a report setting out the Social Care and Education Department's improvement ambitions with regards to equality and diversity over the 2026-27 year.

## **10. ANNUAL REPORT 2024/25 ADULT SOCIAL CARE COMPLAINTS AND COMMENDATIONS [Appendix E](#)**

The Strategic Director of Social Care and Education submits a report providing the Adult Social Care's Scrutiny Commission with a copy of the Annual Report for 2024/25 produced in relation to Adult Social Care's (ASC) statutory, corporate, Local Government & Social Care Ombudsman complaints and commendations. Information within this report provides a full picture of the formal complaint contacts and commendations received across the Department and accompanying analysis.

## **11. SCE PRIORITIES AND PERFORMANCE REPORTS [Appendix F](#) 2026/27**

The Strategic Director for Social Care and Education gives a presentation which displays the fourteen agreed priorities for the Social Care and Education department for the 2026/27 financial year alongside performance ambitions which will be reported on periodically to track progress.

## **12. WORK PROGRAMME [Appendix G](#)**

Members of the Commission will be asked to consider the work programme

and make suggestions for additional items as it considers necessary.

**13. ANY OTHER URGENT BUSINESS**